

TeleLife®

Applicant's Checklist



Thank you for using TeleLife to apply for life insurance. A Protective Life representative will contact you soon to complete your application by phone.

During the phone interview, you will be asked some routine questions (name, address, employer, income, etc.) along with several questions about your medical history.

To complete the phone interview as quickly as possible, please have the following information available:

Personal Information

- Social Security and driver's license numbers.
- Other existing or pending life insurance policies, including company names, coverage amounts, and policy numbers, if available.
- Type of visa, visa number, and expiration date, if you are not a U.S. citizen.
- Payment information for initial or recurring premium payment(s) (checking, savings, or credit card account information), if applicable.

Medical Information

- Name, address, and phone number of your doctor(s) and hospital(s).
- Current treatment you receive by any doctor or hospital; including your medications, dosages, and reasons.
- Reasons for past treatment, with date(s).
- Additional tests you have been advised to take and elective exam(s) or procedure(s) that have been scheduled.

After the information has been collected, our representative will make an appointment for an examiner to visit you and collect other medical information, including samples for lab tests. During the appointment, you will need to review and sign the application packet provided. This signed application packet will consist of the interview that was completed over the phone and all required state forms. This signed packet will be required for the underwriting process so please make sure to sign and hand back to the examiner at the time of your exam.

Your lab results should be available online within 7 to 14 days of your exam appointment. To view or print a copy of your lab results, please visit www.MyExamOne.com/Results.

Protective TeleLife Processing Center Contact Information

Phone Number: 888.800.6608 | Fax Number: 888.615.9619

Email Address: resourcecenter@protective.com

Hours of Operation: M-F 7:00 a.m. – 8:00 p.m. CDT | Sat. 9:00 a.m. – 2:00 p.m. CDT

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The TeleLife Process

The TeleLife process consists of the following steps:

- Submission of pre-application
- Applicant interview
- Application signatures
- Exam completion



Fax App Starts Here

EZ-App Starts Here



1 page paper application that agent is required to sign and submit directly to TeleLife

Paper pre-apps are processed and in the system within 24 hours

24/7 online application that links directly with the interview system

EZ-App submissions are processed within 5 minutes and clients are generally called within 2 hours