

## Term Drop Ticket Process

# What Happens Next?



**Agent starts the process  
Submits app via eApp**



The vendor, CRL-Plus, immediately begins the process by calling the client and obtaining the remaining application information



CLR-Plus will continue to call client to obtain info for 30 calendar days. CRL-Plus will order any applicable exams



Once the client completes the phone interview, both agent and client receive signature requests to sign (eApp)



**Fully completed in good order application  
goes to AXA for normal processing**

### The benefits of this process include:

- Agent efforts regarding data collection minimized
- Need for Agents to schedule paramedical exams eliminated
- Increase in volume of in good order applications and placement ratio
- Reduced cycle time

### For More Info:

#### If you have pre-sale questions:

call the AXA Life Sales Desk at (800) 924-6669 or email:

E-Forms\_For\_Life\_Feedback@axa.us.com

#### For status on submitted tickets:

admiservices@crl-plus.com

#### For eSignature questions:

esignature@crl-plus.com

#### To re-schedule the tele-interview:

(800) 474-8147

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