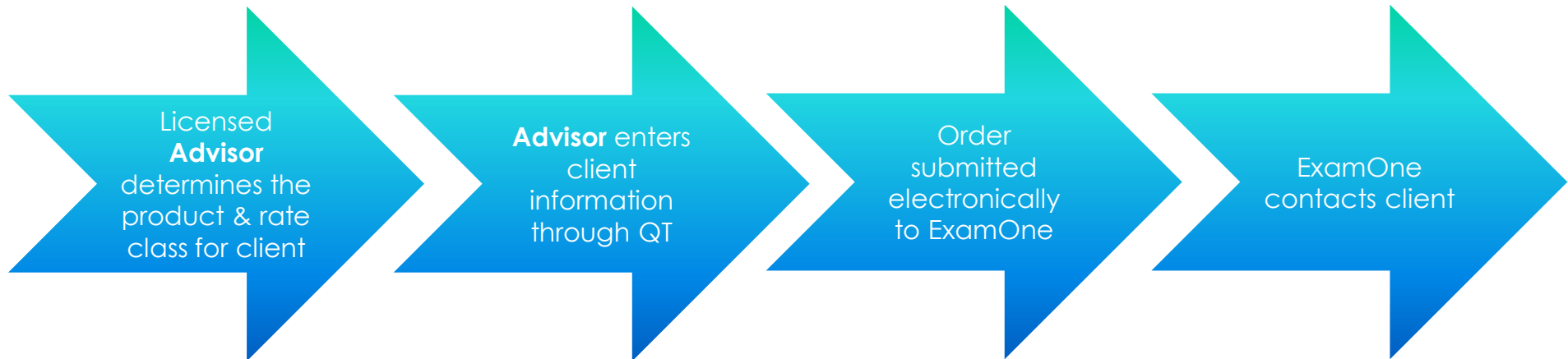


AG Quick Ticket Step-by-Step



- Available Products:
Select A Term
SGUL3
ROP Select A Term
- Replacements available in all states except AR, NY and WY

- Access AG Quick Ticket
- Enter the client's information, eSign is available
- Agent attestation
- Explain the next steps to the client

- All required fields must be completed
- Order submitted to ExamOne for fulfillment
- Advisor signature electronically placed on paperwork

- Client contacted in 24 hours
- If initial contact is unsuccessful, the case is eligible for follow-up every 26 hours up to 7 days

AG Quick Ticket Step-by-Step (continued)



- Application packet completed
 - Interview completed in either English or Spanish
 - Exam visit scheduled in real time
 - If eSign, packet emailed to client
- Exam takes place at client's home, place of business or at an ExamOne branch office
- Application packet provided to the client by the examiner for review and obtain signatures if not eSign
 - Examiner performs exam
- Application packet checked for completeness and quality by ExamOne
 - Once exam complete and app packet signed, paperwork imaged to American General